

## **Red E LLC, Express Warranty**

Red E LLC, warrants products and services to be free from defects in materials and workmanship for one calendar year from date of sale to the original purchaser. Select products carry additional warranties.

Red E LLC, has the option to either repair or replace any parts that were determined to be defective due to defects in materials or workmanship.

Red E LLC, will not replace row units or other equipment parts that may be damaged during use.

This warranty does not give a purchaser the right to any relief other than repair or replacement of the Product, and it specifically does not allow for the consequential or incidental damages, exemplary or punitive damages, or costs and fees.

## **Red E LLC, Returns and Exchange Policy**

**Returns:** Red E LLC, will accept returns from the original purchaser within 90 days of purchase date. This applies to all Red E Ag products, as long as they are new condition (clean, not used, and inspected for merchantability) and in the original packaging. A 15% restocking fee may be applied to all returned parts and a credit will be issued to the customer within 30 days of receipt of the parts (either by check, return credit to a credit card, or customer account credit to apply to future purchases). Red E LLC, will not pay for the return shipping/freight costs of any parts (unless the wrong parts were shipped by mistake), nor will Red E LLC, issue credit for the original shipping/freight of the parts to the customer.

**Exchanges:** You will need to return the product, in the original packaging, to Red E LLC, before the exchanged product will be shipped.

## **Return Procedures**

You must have proper authorization from Red E LLC, prior to returning parts. Please call our office at (701)-205-1485 or email us at [partner@gorede.com](mailto:partner@gorede.com) to request an approval for a return.

## **Return Address**

Red E LLC  
ATTN: Returns  
2700 7<sup>th</sup> Avenue N  
Fargo, ND 58102